

FOR IMMEDIATE RELEASE

January 25, 2022

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HAMILTON TICKET BUYERS BEWARE BROADWAY AT THE HOBBY CENTER SEEKS TO PROTECT CONSUMERS FROM FRAUDULENT SELLERS

Houston, TX – Memorial Hermann Broadway at the Hobby Center will present a highly anticipated limited 4-week engagement of HAMILTON at the Hobby Center in Houston, February 20–March 22, 2022. Tickets for this engagement of HAMILTON are now on sale, however there are numerous third-party sellers advertising tickets they do not actually have, at highly inflated prices. The Hobby Center encourages patrons to be diligent and exercise safe ticket-buying practices.

Tickets for the Hobby Center engagement of HAMILTON are on sale at <u>BroadwayAtTheHobbyCenter.com</u> or <u>TheHobbyCenter.org</u>, and <u>Ticketmaster.com</u> which are the ONLY official and authorized primary sellers of HAMILTON tickets.

If you see tickets for hundreds or thousands of dollars, you are probably buying from a third-party ticket broker and there is no guarantee these tickets are genuine. Though it is legal to re-sell tickets in Texas, tickets purchased from other sources may be more expensive, invalid, speculative or ineligible for assistance. The Hobby Center encourages patrons to thoroughly assess the source before making a ticket purchase. Beware of buying from secondary sites and third-party sellers, which includes bogus Facebook event pages.

To be assured that online tickets for HAMILTON are valid, and that the price paid is the face-value price, purchases must be made through BroadwayAtTheHobbyCenter.com, TheHobbyCenter.org, or Ticketmaster.com. When in doubt about where to purchase tickets, check the Hobby Center official website for information at TheHobbyCenter.org. It is always safest to buy from the source.

Safe Ticket Buying Tips for HAMILTON in Houston:

- To purchase tickets, go to the official website at BroadwayAtTheHobbyCenter.com, TheHobbyCenter.org, or Ticketmaster.com.
- Avoid unofficial venue/ticket/show sites with ticket links. Don't be fooled by secondary sites that imply
 affiliation with the Hobby Center by using photos of the venue, seating charts and images or information
 about upcoming shows.
- Make note that the official website for the Hobby Center is <u>TheHobbyCenter.org</u> where you can find current and accurate information.
- Check that the show/date/venue you are being offered is actually scheduled.
- Check the official seating map of the venue at <u>TheHobbyCenter.org</u> to be sure seating locations actually exist
- If you hear a show is "sold-out," first check with the venue to confirm that is the case.
- You shouldn't pay more than face-value, but re-sale is legal. Research to see if you're paying too much.
- If you see an offer that seems too good to be true, it probably is. There are plenty of bogus sites.
- If you purchase tickets, don't post photos of them online, as it is possible to copy a photo to re-sell.

Health and Safety

The health and safety of all subscribers, ticket holders, staff, volunteers, artists and those that make up the Hobby Center Foundation's community is top priority. Rest assured, all decisions regarding the necessary protocols and policies for the health and safety of audiences will be guided by medical and public health advice. The Hobby Center is implementing changes to meet the rapidly changing conditions, guidance and recommended best practices. Based on the current information available, all patrons ages 12 and older will be required to show either proof of a negative COVID-19 test result or proof of vaccination; and photo identification is required for patrons ages 18 and older. Masks will also be required at all times when in the venue. As conditions change, so may protocols and guidelines. Complete details, up-to-date health and safety information, and policies for the Hobby Center can be found at
TheHobbyCenter.org/covid">https://decisions.ncb//>
TheHobbyCenter.org/covid.

The Hobby Center for the Performing Arts is operated by the Hobby Center Foundation, a 501(c)(3) nonprofit organization. Its mission is to expand Houston's reputation as a world-class cultural center by providing a premier performing arts facility, fostering accessibility to the performing arts and promoting arts education, with an emphasis on musical theatre. The complex houses two performance chambers, an on-site restaurant, Diana American Grill, and an 800-car capacity on-premise parking garage. Please visit TheHobbyCenter.org.

Broadway Across America (BAA) is part of the John Gore Organization family of companies, which includes <u>Broadway.com</u>, The Broadway Channel, <u>BroadwayBox.com</u> and Group Sales Box Office. Led by 15-time Tonywinning theater producer John Gore (Owner & CEO), BAA is the foremost presenter of first-class touring productions in North America, operating in 48 markets with over 400,000 subscribers. Presentations include *Disney's The Lion King, Wicked, The Book of Mormon, The Phantom of the Opera* and *Hamilton*. Current and past productions include *Ain't Too Proud, Beautiful, Cats, Chicago, Dear Evan Hansen, Mean Girls, Moulin Rouge!* and *To Kill A Mockingbird*. For more information, please visit <u>BroadwayAcrossAmerica.com</u> and <u>Broadway.com</u>.